

BY VIEWING AND ACCESSING THIS PREMIER HANDICAP SERVICES WEB SITE (the "Site") AND/OR USING ANY OF THE PRODUCTS AND SERVICES OR SOFTWARE AVAILABLE VIA THE SITE, YOU ("You" or "Your") REPRESENT THAT YOU HAVE READ AND UNDERSTOOD THIS ENTIRE PRIVACY POLICY AND YOU AGREE TO ALL THE TERMS OF THIS PRIVACY POLICY. IF YOU DO NOT CONSENT TO THIS PRIVACY POLICY IN ITS ENTIRETY, YOUR SOLE AND EXCLUSIVE REMEDY IS TO IMMEDIATELY CEASE USE OF THIS SITE.

The terms and conditions governing Your use of this Site are contained in a separate Terms and Conditions agreements available at <http://www.premierhandicap-services.com/tac.txt> ("Rider Terms and Conditions") and <http://www.premierhandicap-services.com/driver/tac.txt> ("Driver Terms and Conditions").

We may amend this policy at any time by posting a revised version on our website. The revised version will be effective at the time it is posted. In addition, if the revised version includes a substantial change, we will provide you with reasonable prior notice by notifying you via email at the email address you have provided us upon registration.

How we gather information about you

When you visit the Premier Handicap Services website, we collect your IP address and standard web log information, such as your browser type and the pages you accessed on our website, browser language, the date and time of your request and one or more cookies that may uniquely identify your browser.

If you register with Premier Handicap Services, we collect the following types of information from you or from service partners to whom you have provided this information:

- Profile and contact information - your name, email address and phone number, a password you choose
- Billing information - credit card information and billing address
- Preferences - your communication preferences, billing preferences, and other settings you can adjust

Before permitting you to use our service, we may require you to provide additional information we can use to verify your identity or address or manage risk, such as your date of birth or other information. We may also obtain information about you from third parties such as your employer (e.g. your corporate IT or travel department), from credit bureaus and identity verification services.

When you are using our Service, we collect information about your account transactions and we may collect information about your computer, mobile device, or other access device for fraud prevention purposes. Finally, we may collect additional information from or about you in other ways not specifically described here. For example, we may collect information related to your contact with our customer support team or store results when you respond to a survey or provide ratings or feedback. When you send email or other communication to Premier Handicap Services, we may retain those communications in order to process your inquiries, respond to your requests and improve our services.

We offer some of our services in connection with other web sites. Personal information that you provide to those sites may be sent to Premier Handicap Services in order to deliver the service. We process such information in accordance with this Policy. The affiliated sites may have different privacy practices and we encourage you to read their privacy policies.

How we gather and use cookies and other information

When you access our website or use our mobile application, we, or companies we hire to track how our software is used, may place small data files called "cookies" on your computer or mobile device.

We send a "session cookie" to your computer or mobile device when you log in to your account. This type of cookie helps us to recognize you if you visit multiple areas on our site during the same session, so that we don't need to ask you for your password on each page. Once you log out, close your browser or application, this cookie expires and no longer has any effect.

We also use longer-lasting cookies to display your e-mail address or mobile phone number on our sign-in form, so that you don't need to retype the e-mail address each time you log in to your account.

We encode our cookies so that only we can interpret the information stored in them. You are free to decline our cookies if your browser permits, but doing so may interfere with your use of our website.

We may present links in a format that enables us to keep track of whether these links have been followed. We use this information to improve the quality of our search technology, customized content and advertising.

This Privacy Policy applies to web sites, mobile applications, and services that are owned and operated by Premier Handicap Services. We do not exercise control over the sites of service providers displayed as search results or other links from within our various services. This Privacy Policy does not apply to any third party sites; you are responsible for reviewing the privacy policy of any third party site to determine how it collects and handles your personal information. These other sites may place their own cookies or other files on your computer, collect data or solicit personal information from you.

How we protect and store personal information

Throughout this policy, we use the term "personal information" to describe information that can be associated with a specific person and can be used to identify that person. We do not consider personal information to include information that has been anonymized so that it does not identify a specific user.

We store and process your personal information on our computers and in data centers located in the US. We protect it by maintaining physical, electronic and procedural safeguards in compliance with applicable US federal and state regulations. Personal information is always sent in a standard high-bit-rate encrypted format when being transmitted across the public Internet. Highly sensitive personal information, such as credit card data, is always stored in a database behind a firewall and in a standard high-bit-rate encrypted format. We enforce physical access controls to our buildings and files, and we authorize access to personal information

only for those employees who require it to fulfill their job responsibilities.

How we use the personal information we collect

Our primary purpose in collecting personal information is to provide you with a safe, smooth, efficient, and customized experience. We may use your personal information to:

- Provide the services and customer support you request;
- Process transactions and send notices about your transactions
- Resolve disputes, collect fees, and troubleshoot problems;
- Prevent potentially prohibited or illegal activities, and enforce our Terms and Conditions;
- Customize, measure, and improve our services and the content and layout of our website and mobile applications;
- Send you service update notices, and information based on your communication preferences;

How we share personal information with other Premier Handicap Services users

To process your bookings and payments we must share some of your personal information with the other Premier Handicap Services users.

To complete a ride referral, we must provide information to the other party. For riders, we will provide the driver with the pickup location (and often destination), time of pickup, your first and last name, your phone number, and your driver's license ID. For drivers, we will provide the rider with your first and last name, your company (if applicable), your driver's license ID, your vehicle year, make and model, and your license plate number. We request that you use this information for the purposes of the individual pickup only, and not store this information beyond the duration of the individual service provided.

To process a driver payment, Premier Handicap Services bills your credit card directly with the amount you agree to when completing a ride.

WE DO NOT DISCLOSE YOUR CREDIT CARD NUMBER OR ANY PERSONAL FINANCIAL INFORMATION, except with your express permission or if we are required to do so to comply with a subpoena or other governmental or legal process.

How we share personal information with other parties

We may share your personal information with:

- Service providers with whom we have contracted to provide a portion of a combined offering.
- Service providers under contract who help with parts of our business operations; (fraud prevention, bill collection, marketing, technology services). Our contracts dictate that these service providers only use your information in connection with the services they perform for us and not for their own benefit.
- Financial institutions that we partner with or you provide us information to interface with, so as to offer direct debit or other payment alternatives
- Companies that are our affiliates, or that we plan to merge with or be acquired by. (Should such a combination occur, we will require that the new combined entity follow this privacy policy with respect to your personal information. If your personal information could be used contrary to this policy, you will receive prior notice.)
- Law enforcement, government officials, or other third parties when
- We are compelled to do so by a subpoena, court order or similar legal procedure
- We need to do so to comply with law
- We believe in good faith that the disclosure of personal information is necessary to prevent physical harm or financial loss, to report suspected illegal activity, or to investigate violations of our Terms and Conditions.
- Other third parties with your consent or direction to do so.
- Other third parties in order to protect our rights, our customers' rights or the rights of third parties.

Premier Handicap Services will not sell or rent any of your personal information to third parties in the normal course of doing business and only shares your personal information with third parties as described in this policy.

How you can restrict Premier Handicap Services from sharing your personal information

Federal and state laws allow you to restrict the sharing of your personal information in certain instances. However, these laws also state that you cannot restrict other types of sharing.

How you can contact us about privacy questions:

If you have questions or concerns regarding this policy, you should contact via the website at <http://www.premierhandicapservices.com>

How you can access or change your personal information

You can review your personal information and make any necessary changes, at any time by logging in to your account and changing your profile information and preferences in the "My Account" tab of the website.